

CANCELATION & REFUND

In case of bad weather or any external reason that doesn't allow us to fly, the remaining hours of flight will be refunded at a rate of USD 2 500 or save this amount as credit for next season

- In the event of a cancellation during the trip, refunds are not available. However, if the cancellation is due to injury, illness, or similar circumstances, Andes Heliboarding will gladly provide the necessary documentation to support any claims made with your travel insurance provider, despite of notice's date.
- No refunds for cancellations before arrival date.

- **Full Group Cancellations (More than 30 days before arrival):**

If a full group cancellation is requested more than 30 days before the arrival date, we offer the option to reschedule the trip for the next season, with a 15% adjustment applied to the total amount.

- **Full Group Cancellations (Less than 30 days before arrival):**

If a full group cancellation is requested less than 30 days before the arrival date, we can still offer the option to reschedule for the next season, with a 30% adjustment applied to the total amount.

- **Individual or Partial Group Cancellations:**

For individual or partial group cancellations, we are glad to offer rescheduling for the next season if the cancelled spot(s) can be reassigned

- **Cancellations (Less than 15 days before arrival):**

Unfortunately, for cancellations made less than 15 days before the arrival date, we are unable to offer rescheduling options due to the proximity of the trip and related logistical commitments.

TERMS OF PAYMENT

Deposit: Must be paid at the moment the reservation has been requested, corresponding to 50% of the total amount. **NOT REFUNDABLE DEPOSIT**

Deposit has to be done in a maximum period of 15 days after the invoice reception or the reservation will be canceled.

Balance: Must be paid before June 1st, 2026.

Transaction charges must be assumed by client. Any missing amount will be added to the *extras* bill at the end of the trip.

Deadline Reservations: For reservation requested after June 1st, the full amount must be prepaid in order to confirm.

SWIFT CONFIRMATION file has to be send to martin@andesheliboarding.com in case of international transfer

Border closure: If local authorities close the borders due to any natural disaster, war, pandemic or similar restrictions we will move your payment to the same trip* for the next season.

** Trip dates may slightly vary based on next year's calendar.*